

POLICY NUMBER: 2.00.175**EFFECTIVE DATE:** 12/16/21**TITLE:** Communications**SUPERSEDES:** 11/15/18**BOARD ADOPTION:** 12/16/21

INTRODUCTION

The Washington State Investment Board (WSIB) respects the right of the public to be informed and is committed to communicating openly and responsively about WSIB policies, programs, decisions, and services. To ensure the WSIB consistently provides accurate and timely information, the Board has adopted this policy.

POLICY

Under the direction of the Chief Executive Officer (CEO), the WSIB will:

1. Provide information in multiple formats and through a variety of channels to accommodate the diverse needs and interests of constituents, media, elected officials, and the general public.
2. Routinely evaluate current communication practices and methods to ensure the consistent and timely delivery of effective and relevant information.
3. Encourage open communication while abiding by state laws that govern disclosure of information; applicable court rules; WSIB policies on public records, code of conduct, and communications; and the Executive Director/Chief Executive Officer Charter.
4. Work collaboratively with other public agencies that have responsibilities, actions, and policies that involve the WSIB to provide coherent and reliable information on mutual issues and concerns.

ROLES AND RESPONSIBILITIES**Chief Executive Officer**

1. As established in the WSIB's Executive Director/CEO Charter 1.00.180: "The Executive Director/CEO will serve as the spokesperson for the WSIB, unless the Board determines, in certain situations, that it would be inappropriate for the Executive Director/CEO to serve in such capacity. In such cases, the Board Chair will serve as the spokesperson."
2. The CEO is supported in this role by appointed WSIB staff, including the Institutional Relations Director, other executive management members, and senior management staff.

Institutional Relations

1. Cultivate proactive stakeholder relations to promote awareness and understanding of WSIB policies, programs, services, and decisions.
2. Manage communications strategies and assist the CEO (or designated staff) in responding to media, stakeholder, and legislative inquiries and information requests.
3. Ensure the use of "plain-talk" and appropriate language in all written and verbal communications.

4. Stay current with new developments in communications practices and technologies to enhance dissemination of information, foster interactive communications, and improve service performance.
5. Provide timely information to constituents.

POLICY REVIEW

The Board shall review this policy at least once every three (3) years to ensure that it remains relevant and appropriate.

Policy Adopted 7/20/06
Reviewed 4/19/09
Revised 6/21/12
Revised 6/18/15
Revised 11/15/18
Revised 12/16/21